

Primary Applicant's Last Name	Applicant's Social Security Number
Agent Name	Agent NPN
Home Office Use ONLY	Eff Date:

## HMO Application Instructions *(Health Maintenance Organization)*

### TEXAS DEPARTMENT OF INSURANCE REQUIRED DISCLOSURE NOTICE FOR ALL INDIVIDUAL HMO CONSUMER CHOICE BENEFIT PLANS ISSUED IN TEXAS

#### Applicable if selecting a Consumer Choice Health Benefit Plan

You have the option to choose this Consumer Choice of Benefits Health Maintenance Organization health care plan that, either in whole or in part, does not provide state-mandated health benefits normally required in evidences of coverage in Texas. This standard health benefit plan may provide a more affordable health plan for you although, at the same time, it may provide you with fewer health plan benefits than those normally included as state-mandated health benefits in Texas. If you choose this standard health benefit plan, please consult with your insurance agent to discover which state-mandated health benefits are excluded in this evidence of coverage.

#### To help us process your application promptly, please remember to:

- Print all answers in **black ink** legibly. Pencil will not be accepted.
- Make sure to personally sign the application as the Primary Applicant. Anyone over the age of 18 applying for coverage must sign the appropriate signature line (unless parent has Power of Attorney).
- If it is necessary to correct any errors, simply cross off what is incorrect and write initials next to the correct information.
- Please do not use correction fluid or tape.
- If more space is needed, attach separate page(s) and list section(s) and question number(s), then sign and date each page.
- If you have been covered by SWHP, or an affiliated company, within the past 12 months and the evidence of coverage was terminated for nonpayment of premium, you will be required to pay the past due amount and the initial premium for the new coverage before your evidence of coverage will be effective

#### Please submit an application via one of the following methods:

- Online: <https://shop.swhp.org/marketplace/#/>
- Mail: Scott and White Health Plan, Attention: Enrollment, 1206 West Campus Dr., MS-A4-126, Temple, TX 76502
- FAX: (254) 298-3199
- Email: [swhpelectronicenrollment@bswhealth.org](mailto:swhpelectronicenrollment@bswhealth.org)

If you have any questions, please call your agent or an Internal Sales Specialist at (866) 522-2515.

#### OPEN ENROLLMENT (OE): November 1 – December 15 Submission Dates

Application received prior to the end of Open Enrollment	Effective date will be January 1
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#### SEP ENROLLMENT (SEP): Year Round Submission Dates

If applying outside of Open Enrollment, you must have experienced one of the events below (during the last 60 days) in order to apply. Please answer the following questions only if applying for a Special Enrollment Period.

Requested Effective Date	
<input type="checkbox"/> I and/or my dependent(s) lost Minimum Essential Coverage: (Choose one of the two options)	
<input type="checkbox"/> Involuntary loss of Minimum Essential Coverage (example: losing group coverage, divorce & aging off parents plan at age 26)	Date of Event
<input type="checkbox"/> Losing or replacing current Scott and White Health Plan or Insurance Company of Scott and White? <i>If yes, please provide the plan identification number(s):</i> _____	Date Coverage Ends
<input type="checkbox"/> Birth, Adoption, placement for adoption or foster care or become a party to a suit to adopt <i>(Effective date will be date of birth or date of adoption/placement)</i>	Date of Event
<input type="checkbox"/> Relocation to a new service area	Date of Event
<input type="checkbox"/> Marriage or gaining dependent due to marriage	Date of Event
<input type="checkbox"/> Gaining Citizenship	Date of Event
<input type="checkbox"/> Release from incarceration	Date of Event
Send all SEP supporting documents to: <a href="mailto:swhpelectronicenrollment@bswhealth.org">swhpelectronicenrollment@bswhealth.org</a> or fax to 254-298-3199. Applications submitted for a Special Enrollment Period will not be processed without supporting documentation.	

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## HMO Enrollment Application

(Health Maintenance Organization)

SECTION 1: PRIMARY APPLICANT (If Purchaser is different than Primary Applicant, include Purchaser's information in Section 8)						
First Name	MI	Last Name			Suffix	
**** Social Security Number	Date of Birth (MM/DD/YYYY)	Age *	<input type="checkbox"/> Male <input type="checkbox"/> Female	Within the past 6 months, have you used tobacco 4 or more times per week on average? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Marital Status <input type="checkbox"/> Single/Divorced/Widow <input type="checkbox"/> Married <input type="checkbox"/> Other _____				Are you a US citizen or US national? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Race (optional- check only one) <input type="checkbox"/> White <input type="checkbox"/> Black/African American <input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> American Indian/Alaska American <input type="checkbox"/> Asian Indian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Japanese <input type="checkbox"/> Korean <input type="checkbox"/> Vietnamese <input type="checkbox"/> Other Asian <input type="checkbox"/> Native Hawaiian <input type="checkbox"/> Guamanian/Chamorro <input type="checkbox"/> Samoan <input type="checkbox"/> Pacific Islander <input type="checkbox"/> Other						
Residential Address	Apt	City	State	Zip	County	
Mailing Address (If different than above)	Apt	City	State	Zip	County	
Primary Phone		Cell <input type="checkbox"/> Landline <input type="checkbox"/>		Secondary Phone		Cell <input type="checkbox"/> Landline <input type="checkbox"/>
Email Address				Preferred Contact Method <input type="checkbox"/> Email <input type="checkbox"/> Mail		
Primary Language: <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other (Please Specify): _____			Do you have a disability affecting your ability to communicate or read? <input type="checkbox"/> Yes <input type="checkbox"/> No			
*** Apply for Dental Coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No			If yes, please explain _____			

SECTION 2: DEPENDENT INFORMATION						
DEPENDENT	First Name	MI	Last Name			Suffix
	**** Social Security Number	Date of Birth (MM/DD/YYYY)	Age *	Relationship <input type="checkbox"/> Spouse <input type="checkbox"/> Child	<input type="checkbox"/> Male <input type="checkbox"/> Female	Tobacco Use** <input type="checkbox"/> Yes <input type="checkbox"/> No
	Are you a US citizen or US national? <input type="checkbox"/> Yes <input type="checkbox"/> No			*** Apply for Dental Coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No		
DEPENDENT	First Name	MI	Last Name			Suffix
	**** Social Security Number	Date of Birth (MM/DD/YYYY)	Age *	Relationship <input type="checkbox"/> Spouse <input type="checkbox"/> Child	<input type="checkbox"/> Male <input type="checkbox"/> Female	Tobacco Use** <input type="checkbox"/> Yes <input type="checkbox"/> No
	Are you a US citizen or US national? <input type="checkbox"/> Yes <input type="checkbox"/> No			*** Apply for Dental Coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No		
DEPENDENT	First Name	MI	Last Name			Suffix
	**** Social Security Number	Date of Birth (MM/DD/YYYY)	Age *	Relationship <input type="checkbox"/> Spouse <input type="checkbox"/> Child	<input type="checkbox"/> Male <input type="checkbox"/> Female	Tobacco Use** <input type="checkbox"/> Yes <input type="checkbox"/> No
	Are you a US citizen or US national? <input type="checkbox"/> Yes <input type="checkbox"/> No			*** Apply for Dental Coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No		
DEPENDENT	First Name	MI	Last Name			Suffix
	**** Social Security Number	Date of Birth (MM/DD/YYYY)	Age *	Relationship <input type="checkbox"/> Spouse <input type="checkbox"/> Child	<input type="checkbox"/> Male <input type="checkbox"/> Female	Tobacco Use** <input type="checkbox"/> Yes <input type="checkbox"/> No
	Are you a US citizen or US national? <input type="checkbox"/> Yes <input type="checkbox"/> No			*** Apply for Dental Coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No		

\*Age as of Effective date

\*\*Within the past 6 months, have you used tobacco 4 or more times per week on average?

\*\*\*The Affordable Care Act (ACA) requires us to be reasonably assured that you and each member on this evidence of coverage have or are seeking coverage for pediatric dental services that are Essential Health Benefits.

\*\*\*\*If someone needs help getting a SSN, call (800)772-1213 or visit socialsecurity.gov. TTY users should call (800)325-0778

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SECTION 3: CHOOSE YOUR COVERAGE		
<input type="checkbox"/> BSW Vital Bronze HMO 001		

SECTION 4: DENTAL ACKNOWLEDGEMENT				
<p>The Affordable Care Act ("ACA") requires us to be reasonably assured that you and each member on this evidence of coverage have or are seeking coverage for Pediatric Dental Services that are Essential Health Benefits.</p> <p>To choose Dental coverage for one or all members on plan, choose appropriate boxes on page 2 of application, sections 1 and/or 2. If <b>declining</b> Dental coverage, your signature in section 7 will verify you have obtained coverage for Pediatric Dental Essential Health Benefits (dependents 0-18 years old) through another policy.</p> <p><b>Prices for Dental Coverage for each member of evidence of coverage are:</b></p> <table border="1"> <tr> <td>Ages 0-18 years</td> <td>\$36.28/month per member</td> </tr> <tr> <td>Ages 19 years and over</td> <td>\$31.88/month per member</td> </tr> </table> <p><i>NOTE: You will receive a separate ID number for Dental Policies. Premium for Dental must be paid separately from Medical.</i></p>	Ages 0-18 years	\$36.28/month per member	Ages 19 years and over	\$31.88/month per member
Ages 0-18 years	\$36.28/month per member			
Ages 19 years and over	\$31.88/month per member			

DEDUCTIBLES Section 11.506(2)(B), Subchapter F, Title 28 Texas Insurance Code Applicable to Consumer Choice Health Benefit Plans
<p>A deductible shall be for specific dollar amount of the cost of the basic, limited or single health care service. An HMO shall charge a deductible only for services performed out of the HMO's service area or for services performed by a physician or provider who is not in the HMO's delivery network.</p> <p>Deductibles may apply to some services provided by HMO Participating Providers in the HMO service area. Deductibles may apply to Professional Services, Inpatient Hospital Services, Outpatient Facility Services, Outpatient Lab and X-Ray Services, Rehabilitation Services, Maternity Care and Family Planning, Behavioral Health Services, Emergency and Ambulance Services, Extended Care Services, some Preventive Care Services, Dental Surgical Procedures, Cosmetic, Reconstructive or Plastic Surgery, Allergy Care, Diabetes Care, Prosthetic Appliances, Orthotic Devices, Durable Medical Equipment, Hearing Aids and Prescription Drugs.</p>

<p><b>ATTENTION FEMALE MEMBERS:</b> In selecting your PCP, remember that your PCP's network may affect your choice of OB/GYN. You have the right to receive services from an OB/GYN without first obtaining a referral from your PCP. You are not required to designate an OB/GYN. You may elect to receive OB/GYN services from your PCP.</p>
<p>Name of preferred OB/GYN : _____ (Please note that you may change your selection at any time)</p>

SECTION 5: REPLACEMENT COVERAGE INFORMATION
<p>Will this insurance replace any current health insurance plan or evidence of coverage with Scott and White Health Plan or Insurance Company of Scott and White?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><b>If you have been covered by SWHP, or an affiliated company, within the past 12 months and the evidence of coverage was terminated for nonpayment of premium, you will be required to pay the past due amount and the initial premium for the new coverage before your evidence of coverage will be effective.</b></p>
<p>If yes, please provide the plan or evidence of coverage number(s): _____</p>
<p>Date Coverage Ends: _____</p>



Scott & White  
HEALTH PLAN

Part of  
Baylor Scott & White HEALTH

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SECTION 6: Agent Information (If applicable)		
<p>Agent's Certification: I certify that I sent the application to the Applicant(s) for completion, or I personally asked the questions and recorded the answers as given. I further certify that I have no knowledge of any other medical information about the Applicant(s) not contained in this application and that written material explaining the benefits, exclusions and provisions of the Contract was sent to the Applicant(s). I certify that I have delivered the required Outline of Coverage, and if requested, the Disclosure Statement.</p> <p><b>Third-Party payments will not be accepted for ACA plans, except those required by Federal guidance. (This would include Employer payments for Employee coverage, Company checks unless Sole Proprietorship, Provider payments and Foundation payments. Payments for family members or Family Trusts are not considered a Third-Party payment.)</b></p>		
Agent's Signature	Date (MM/DD/YYYY)	Agent's NPN
Print Agent's Name	Agent's Phone	

SECTION 7: CERTIFICATION	
<p>I understand the initial monthly premium payment must be paid in advance prior to the issuance of a plan. SWHP will not approve or deny my application on any basis which is prohibited by law. If declining Pediatric Dental coverage (on page 2, sections 1 and/or 2), I understand I must obtain coverage for Pediatric Dental Essential Health Benefits (dependents 0-18 years old) through another policy. I hereby certify that to the best of my knowledge the answers given here are current, truthful and complete. A photographic copy of this authorization shall be valid as the original.</p> <p><b>Third-Party payments will not be accepted for ACA plans, except those required by Federal guidance. (This would include Employer payments for Employee coverage, Company checks unless Sole Proprietorship, Provider payments and Foundation payments. Payments for family members or Family Trusts are not considered a Third-Party payment.)</b></p>	
Primary Applicant's Signature (or Parent/Guardian if Child Only Plan)	Date (MM/DD/YYYY)
X	
Spouse's Signature	Date (MM/DD/YYYY)
X	
Dependent's Signature (Only if 18 or over and to be insured)	Date (MM/DD/YYYY)
X	
Dependent's Signature (Only if 18 or over and to be insured)	Date (MM/DD/YYYY)
X	
Dependent's Signature (Only if 18 or over and to be insured)	Date (MM/DD/YYYY)
X	





**REQUIRED DISCLOSURE NOTICE FOR ALL INDIVIDUAL CONSUMER CHOICE  
BENEFIT PLANS ISSUED IN TEXAS**

As required by 28 TAC §21.3530, I have been informed that the Consumer Choice Standard Benefit Plan that I am purchasing does not include all state mandated health benefits. I understand that the following benefits are provided at a reduced level from what is mandated, or are excluded completely from the plan:

Mandated Benefit Description	Benefit	Benefit
	Reduced	Excluded
28 TAC 11.506(2)(B) - Deductibles	X	

This HMO Consumer Choice Health Benefit Plan may include requirements and/or restrictions on deductibles, coinsurance, copayments, or annual or lifetime maximum benefit amounts that differ from other HMO plans. I understand that I may obtain from the Department of Insurance a consumer brochure with more information on Consumer Choice Health Benefit Plans, either by visiting the TDI website at [www.tdi.texas.gov](http://www.tdi.texas.gov), or by calling 1 -800-252-3439. I also affirm that at the same time I was offered this Consumer Choice Benefit Plan, I was offered a plan that contained all state mandated health benefits.

Name of Applicant		Signature of Applicant		
Name of Business (if applicable)			Date	
Address	City		State	Zip

Note: This form must be retained by the carrier issuing the evidence of coverage and must be provided to the Commissioner of Insurance upon request. **You have the right to a copy of this written disclosure statement free of charge.** A new form must be completed upon each subsequent renewal of this policy.

## Post Enrollment Instructions

Welcome to Scott and White Health Plan. Please keep this page to use as a reference guide for your application process. Thank you for applying. We look forward to servicing your healthcare needs.

SECTION 9: NEXT STEPS	
1	If applying for Open Enrollment, proceed to Step 3 below:
2	If applying for Special Enrollment: <b>Please send all SEP supporting documents to: <a href="mailto:swhpelectronicenrollment@bswhealth.org">swhpelectronicenrollment@bswhealth.org</a> or fax to 254-298-3199. Applications submitted for Special Enrollment Period will not be processed without supporting documentation.</b>
3	Wait approximately 5-7 business days to receive a response via email and/or letter from SWHP, giving instructions for making the initial premium payment.
4	To make <b>initial</b> payment: <ul style="list-style-type: none"> <li>Login to member portal at <a href="http://MyBSWHealth.com">MyBSWHealth.com</a> (If you do not have your member number yet, you can search by Social Security Number and date of birth)</li> <li>Call e-PAY line at (844) 722-6251</li> <li>Mail check to: SWHP, PO Box 847473, Dallas, TX 75267-7473</li> <li>Contact Customer Service at (800) 321-7947</li> </ul>
5	After initial payment is made, the payment takes 24-48 hours to post to your account. Once payment is posted, your <b>ID Card</b> will generate and be mailed to you. Please allow 7-10 days after payment has posted to receive your <b>ID Card</b> by mail. You can also print a temporary card from your member portal once payment has posted. Check ID Card to make sure all insured members are listed on card.

IMPORTANT INFORMATION	
Customer Service	(800) 321-7947
Member Portal	<a href="http://MyBSWHealth.com">MyBSWHealth.com</a> Need Social Security Number <b>OR</b> Member ID Number & Date of Birth to register Secure messaging can be sent through your member portal to departments and receive quick responses.
Contract ID # vs Member ID #	Contract ID # is first 9 digits of Member ID # (Example: <i>Contract # is 123456789</i> ) Member ID # is 11 digits (Example: <i>Member # 12345678900</i> ) Each member on the contract will have sequential numbering as the suffix: (Example: <i>-00, -01, -02, -03 for Contract holder plus 3 dependents</i> )
Dental	Member will have a separate Dental ID # if dental coverage was chosen, and the dental premium must be paid separate from the medical premium. Member will not receive a Dental ID Card. Dental offices will verify benefits with the contract holder's Social Security Number. <b>Locate Dental Provider:</b> <a href="https://metlocator.metlife.com/metlocator/execute/Search">https://metlocator.metlife.com/metlocator/execute/Search</a> (PDP Plus Network Provider)
<b>Note regarding the cancellation of existing coverage:</b> It is best that applicant not cancel any coverage until receiving confirmation of acceptance from SWHP.	

<p>(Attach Agent Business Card Here)</p>	<b>AGENT'S INFORMATION</b>
	Print Agent's Name
	Agent's Phone